



Special Needs Assistance Program EVERYWHERE



About our Company

Mission

We strive to integrate government and public safety agencies with the special needs and elderly population before, during, and after emergencies or disasters by providing superior subject knowledge and customer service with quality products tailored to address each client's needs.

Services

- Custom applications
- IT Outsourcing
- Emergency Management & Geographic Information Systems (GIS) consulting



Current Issues

- Identification of the elderly and special needs population before an emergency/disaster.
- Access to critical information before, during, and after an event that traverse government boundaries.
- Emergency notification before, during, and after an event.
- Nonfunctional point – to – point sheltering between cities, counties, regions, and states.
- Keeping the data current through integration of existing systems & local public education programs.

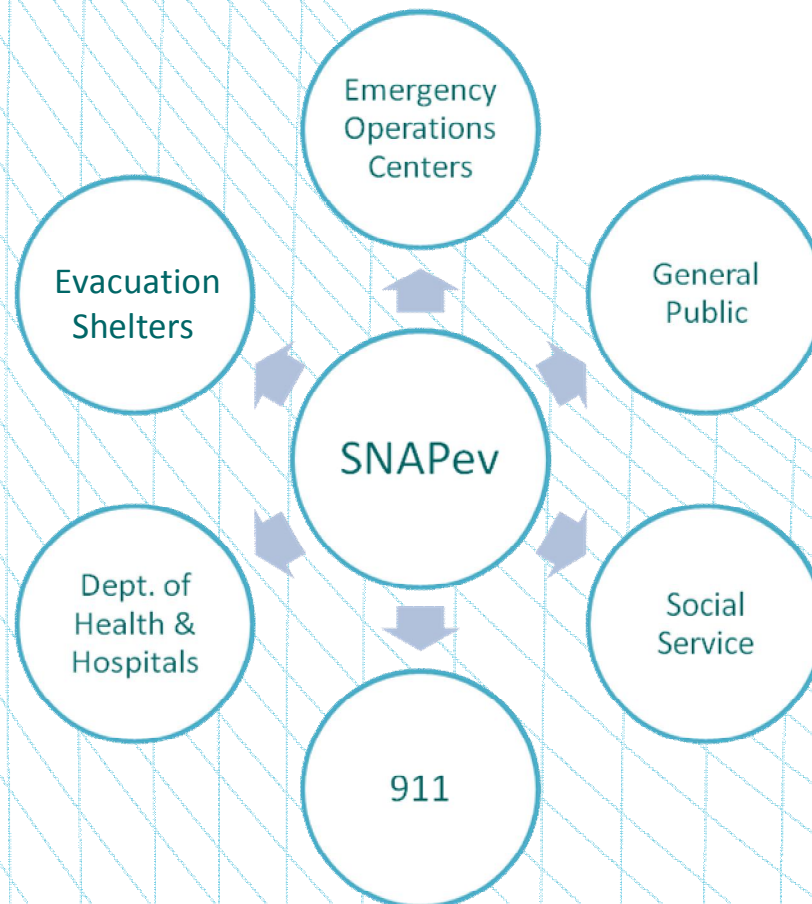
SNAPev Program

This program consists of several services that address the current issues regarding servicing the elderly and special needs community. The program is designed to be used as one adhesive service or separately to enhance the effectiveness of an exiting SNAP program.

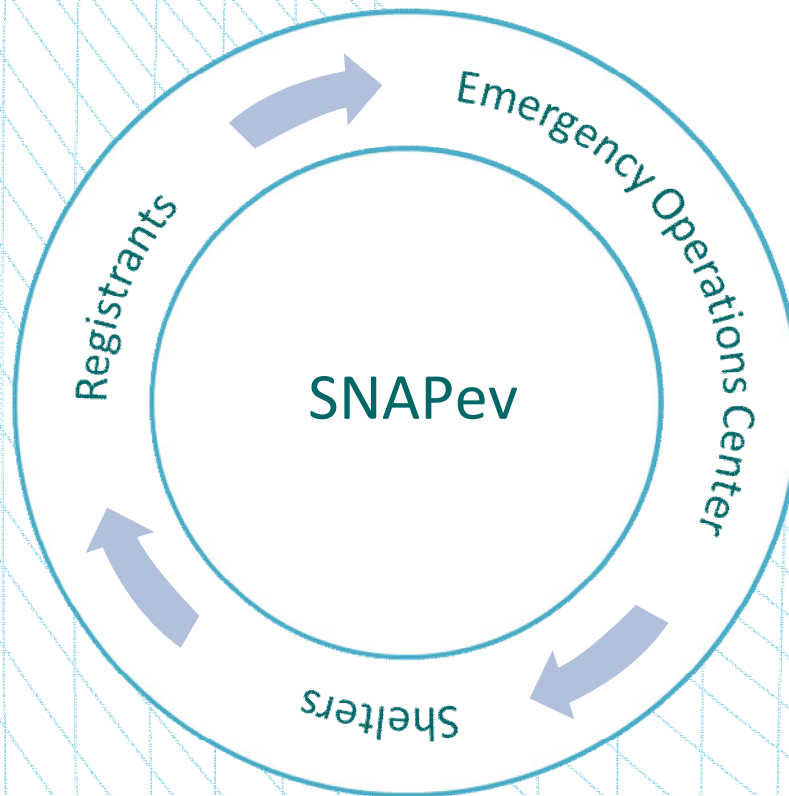
- **Online Registration website**
 - Free Basic Registration for Individuals
 - \$12 monthly for the Check-Up service, which calls selected registrants on a daily or weekly basis
 - \$12 monthly for the FamilyAlert service, which allows loved ones to stay in contact with registrants before, during, and after evacuations
- **Online Admin Console**
- **Live person phone registration**
- **Local Public Education Campaign**
 - Work with local government & community agencies for the initial program awareness
- **SNAP plan & grant writing assistance**



System Interoperability



SNAPev Program Lifecycle



SNAPev Program Benefits

- Free for government agencies to use
- Turn-key system, no installation of hardware or software
- Over the phone 24/7 data request & entry and online alert texting to cell phones
- Online mapping and custom analysis reports using our GIS data or your own
- Interoperability with existing systems such as 911
- Encrypted daily backups of the data
- Coast - to- coast shelters capability
- Entire system training completed in 10 minutes or less



Program Experience

Technology To The Rescue

Full Mitigation Best Practice Story

Tarrant County, Texas

Tarrant County, TX – Disaster strikes without warning. While first responders do all within their power to handle emergencies efficiently, having additional information regarding the rescue mission can expedite the process. Fort Worth's Emergency Management Department is currently equipped to rapidly supply accurate information about residents with disabilities.

The Special Needs Assistance Program (SNAP), which encourages online enrollment, provides Fort Worth's emergency responders with vital information about residents with permanent disabilities, both adults and children. The elderly population is also targeted. Residents are encouraged to register annually with the Office of Emergency Management.

For the complete article: <http://www.fema.gov/mitigationbp/brief.do?mitsslId=4926>



Government Regulation

According to the 2008 Interim Emergency Management Planning Guide for Special Needs (CPG 301), emergency planners should base their assessments on lists and information collected from multiple relevant sources wherein individuals with special needs are represented, such as:

- U.S. Census data
- Social services listings (dialysis centers, Meals on Wheels, etc.)
- Para-transit providers
- Health departments (State, Territorial, Tribal, or Local as applicable)
- Utility providers
- Congregate settings
- Group homes
- Nursing homes
- Long-term care facilities
- Assistive living units
- A registry
- ETC...

www.fema.gov/pdf/media/2008/301.pdf



Questions?

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